



Hardware Only Repair Waiver

_____ I request that Mac Nurse waives its standard \$60 diagnostic charge. I understand that this repair/service does not include the services typically included with a full Intake/Drop-off of a device such as a full and professional evaluation of my computer and complimentary follow up Tech-Support.

_____ I am requesting Mac Nurse repair/replace the following parts of my computer:

(Please list part(s) here): _____

_____ It is agreed that Mac Nurse will provide me with a final cost for this requested service, and that as soon as these expenses are approved by me, and the balances due been remitted to Mac Nurse, then my device can be moved into the next and final stages of professional repair and service.

_____ I understand that there is a small possibility (although unlikely) that the piece(s) of hardware I am asking to have replaced/repared may not be the primary or exclusive source of my computer's issue(s) and that after the requested repairs are completed, my computer's issues may not be fully remedied due to other potentially undiagnosed or other unknown software or hardware concerns my device may be experiencing. I agree to pay in full prior to the requested work being performed (when/if applicable), parts and labor, even if the end result does not remedy the self-diagnosed concerns I am having with my computer.

Computer Backup Status and liability for data. Please initial one:

_____ It is backed up. _____ No, it's not backed up. I am not concerned about data loss. _____ Not sure.

_____ It is *not* backed up but I *would* like it backed up *before* service onto:

a new External Hard Drive (\$120 - \$180) my own External Hard Drive (\$50)

Name: _____ Date: _____

Email: _____ Phone: _____

Computer's Password: _____